



27th Special Operations Wing



Quality of Life Council

Colonel Cassidy
27 SOW/CC
15 July 2026



Helpful Reminders:

Please mute all devices

State your name & associated organization when speaking

Thank you!



- 27 SOW/CC Opening Comments
- Last Quarter Highlights
- STEADFAST Feedback Tool Update
- Suggestion Tracker Update
- Ongoing Initiatives
- Upcoming Events
- Q&A
- Next QoL Meeting
- 27 SOW/CC Closing Remarks





27 SOW/CC Opening Comments



27 SOW Priorities

Execute the Mission

Develop Our Team

Transform to Win

LOE 4: Enhance Culture & Advance Medical Care

Champion: Col Jon Earles 27 SOMDG/CC

Generate Positive First Impression

Instill Warrior Fitness Culture & Healthy Lifestyle

Accelerate Air Commando Culture

Generate Medically Ready, Mission Capable Airmen & Families

Create Lasting Legacy

LOE 5: Improve Installation Resilience & Quality of Life

Champion: Col Stuart Churchill, 27 SOMSG/CC

Improve Infrastructure

Base QoL

Increase Housing Capacity

Increase Transportation Options

Access to Food Options

LOE 6: Sustainable Community Engagement

Champion: Col Robby Johnston, 27 SOW/CC

Build Partnerships

Educate Community

Cannon in Schools

Enable Community Advancement

Increase Workforce Pathways

Sustain Community Presence

Multiple Lines of Effort to Address Cannon QoL Initiatives



Last Quarter Highlights



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Cannon *HAPPENED*



CARLOS MENCIA COMEDY NIGHT



MONTH OF THE MILITARY CHILD BASH!





STEADFAST Feedback Tool Update



Base Feedback Tool



S.T.E.A.D.F.A.S.T

Solutions Tracking, Engagement, and Delivery for Airmen Support Tool

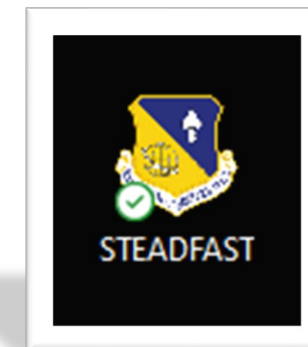
“From Feedback to Finish — Measurable Outcomes for QoL”

■ What is it?

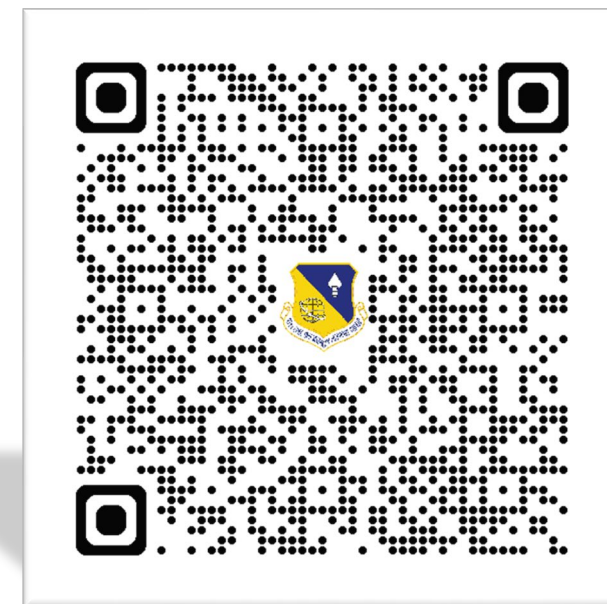
- Direct access to Quality of Life feedback submission
- Streamlined process for community concerns & suggestions
- Available to all Cannon members
- Integrated with our established QoL tracking system

■ Key Benefits

- One-click access from desktop
- Consistent feedback collection across base
- Automatic routing to appropriate POC
- Enhanced visibility & tracking of concerns



Desktop Link



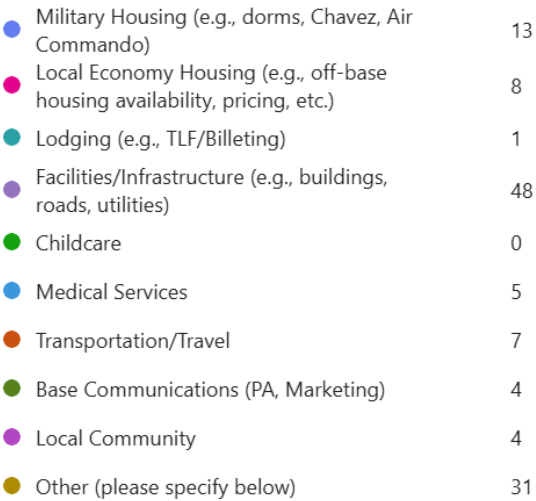
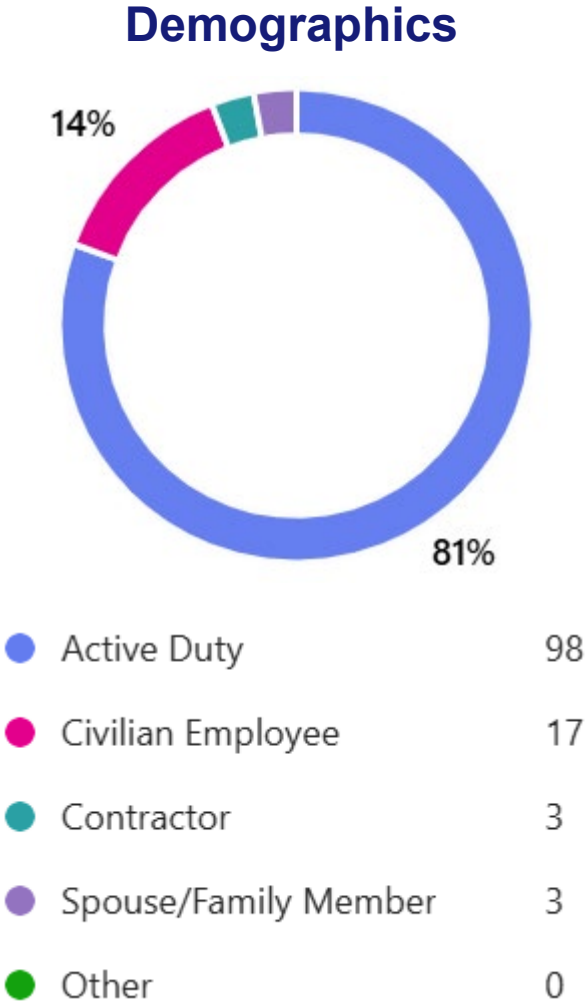
Feedback Form



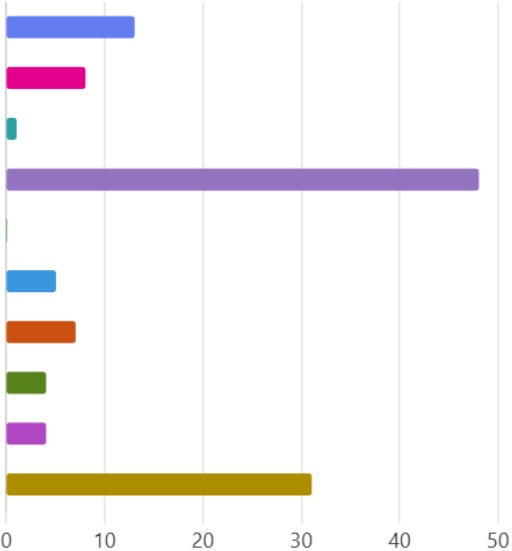
Total STEADFAST Feedback Metrics

Responses
121

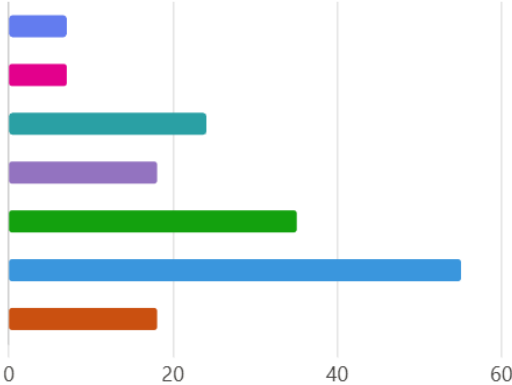
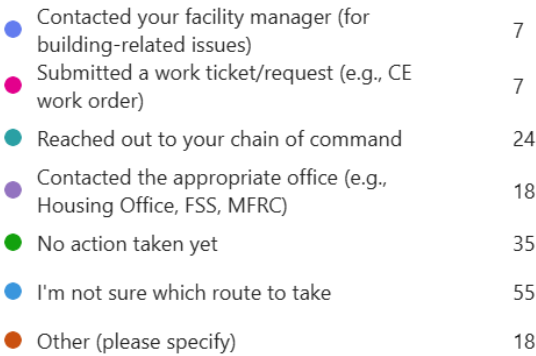
Average Time
16:42



Categories



Avenues of Communication





STEADFAST Feedback Summary: 14 Apr – 15 Jul 2026



 **25**

Total Submissions
21 Active Duty · 4 Civilian

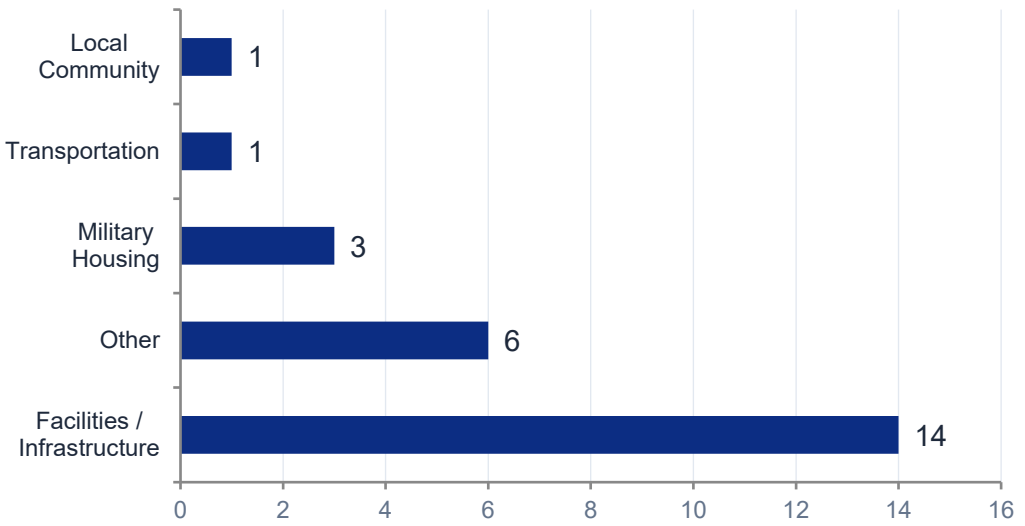
SELF-REPORTED URGENCY BREAKDOWN



STATUS



SUBMISSIONS BY CATEGORY



THEMES

- Gym & Fitness Equipment**
Broken machines across new/old gyms, missing attachments, poor facilities (6+ submissions)
- Pedestrian & Road Safety**
Faded turn lines at main gate, requests for crosswalks, lifted/uneven sidewalks, missing curb ramps
- Facility Climate Control**
Buildings without working A/C affecting work; mosquito control requests
- Base Housing Improvements**
Unsafe ACV intersection, recycling capability, Chavez running route renovation
- Cost of Living On-Base**
Expensive on-base food & services; commissary access for civilians
- Morale & QoL Amenities**
Hobby/woodworking shop, red-light sauna therapy, PT headwear policy

FOLLOW-UP REQUESTED
8 of 25 (32%)

TOP UNITS SUBMITTING
27 SOLRS (2) · 56 SOIS (2) · 27 SOCES · 27 SOSS · 16 SOS · 318th SOS · 43 IS · 33 SOS



Suggestion Tracker Update

Suggestion Tracker (Ongoing)



Request	Open Date	OPR/OCR	Explanation	ECD
Increase Treadmills in Base Gym 🌟	Nov 25	FSS	- Treadmill repair and electrics installation 4 treadmills purchased by Air Force Services Center arrived - Add 8x treadmills as UFR	Fall 26
Improve Softball Fields	Dec 24	FSS	- Construction paused; outfield drainage issue - Season will continue in Clovis; funded by FSS - Both fields will be full turf; available year round	Fall 26
Repaint Tennis Court Lines on Chavez Pickleball Courts	Nov 25	BBC	Pending 2026 budget availability	Fall 26
Family Room Gym Equipment	Apr 26	FSS	- Increase equipment in family room - Finalize design and brief COAs to MSG/CC	Fall 26
Increase Outdoor Pools Temperature 🌟	Nov 25	FSS / BBC	- Base pool: heater fixed, held 80°F; complete - BBC Chavez pool: included in 2027 budget	Spring 27
Increase Indoor Pool Hours	Apr 26	FSS	- Current Pool Hours: M-F, 0500-0800 & 1100-1300 - NAF MOA pending - \$84K to hire three Lifeguards	TBD

LEGEND: Blue = New | Black = In work | 🌟 = STEADFAST Feedback

The Steadfast Line

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Suggestion Tracker (Ongoing)



Request	Open Date	OPR/OCR	Explanation	ECD
Dog Wash Station	Nov 25	MSG / AAFES	- Provide an on base dog washing station - Siting established, MOU signed - Initiated HQ AAFES coordination (~6 months) - Order transformer & other install parts; AF funding challenges	TBD
Trap/Skeet/Archery Range	Nov 25	FSS	- Survey: 82% very interested (~340) - Developing siting COAs to present at wing Facilities Board for approval (no current zoning)	TBD
Chavez MicroMart Crosswalk 🌟	Dec 25	CES	Crosswalk painting on hold; AF funding challenges	TBD
Install Speed Controls, Lime Ave in Chavez 🌟	Nov 25	MSG	Team reviewing options w/Safety, Fire, and SFS	TBD
Urgent Fury Road Cracks 🌟	Jan 26	BBC	- Address large sunken cracks at entrance/exit to Air Commando - BBC programming funding (cold patch)	TBD

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The Steadfast Line

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Suggestion Tracker (Ongoing)



Request	Open Date	OPR/OCR	Explanation	ECD
Improve TLF Dog Runs	Apr 26	FSS	- Planning and coordination phase complete: Replace signs, sod, and provide shade - Submitted request to AF Services Center to supplement funding	TBD
Rock Climbing Wall	May 25	FSS	- Survey: 480/500 in favor - Researching options; will submit as UFR	TBD
Add Lights/Ramps/Paint for High Traffic Cross Walks ✨	Jan 26	CES / BBC	- CES painted main base & installed 10/14 signs w/flashing lights, reviewing cross walks needing ramps; AF funding challenges - BBC painted most cross walks & reviewing budget for signs	TBD
Flashing Lights at Chindit/Air Commando During Peak Traffic	Jan 26	CES	- CES conducting an internal traffic study to gather data - If data supports, present at Traffic Coordination Group for approval	TBD

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Suggestion Tracker (Long-Term)



Request	Open Date	OPR/OCR	Explanation	ECD
Perimeter Running / Biking Path	Sep 24	CES	- Added to base project prioritization; \$3.5M estimate - Design FY27, construction FY28	Long-term
Top Golf/Driving Range Rejuvenation	Dec 24	FSS	- No AFSVC funding this year; will submit in FY27 (~\$234K) - Looking at indoor option at Chip Shot Diner	Long-term
Alternate Main Base Transportation Options	Dec 24	FSS	- LIME Scooters not feasible - Reviewing other options (contract shuttles, ride share program)	Long-term
Alternate Chavez to Main Base Access	Dec 24	CES	- Wing approved pedestrian/bike bridge siting/project prioritization - Bridge on AF UMMC list (ROM ~\$7M, FY29-30); Wing CC letter to NMDOT	Long-term
Covered parking for the Dorm/other parking lots	May 25	CES	Building requirements package for dorm parking covers & will include in Facilities Board process for approval/prioritization	Long-term

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The Steadfast Line

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Ongoing Initiatives



Access to Safe & Affordable Housing



Opportunity: CAFB & surrounding community lacks safe, suitable, & affordable housing for our Airmen & Families (2024 Housing Requirements Market Analysis Study)

■ Current Efforts:

- Defense Travel Management Office conducting annual BAH survey: Feb – Aug
- Participating in SecWar's Pentagon Barracks Task Force

■ Long-term Efforts:

■ Housing:

- Continue educating community/city/state leaders & private developers on need
- Pursue DoW authorities to build more single-family homes on/off base

■ Dorms:

- Maintain Sendero off-base apartments (248 rooms)
- Monitor 192-person dorm project; **new modular construction**
- **Monitor 555 & 575 dorm reno projects**



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Unaccompanied Housing Updates



Opportunity: Increase QoL for Dorm Airmen

■ Current Efforts:

- Airman Dorm Council (Monthly at the DFAC, SrA Rodriguez, David CE)
- Installation Dorm Council (Chief Gunnell Chairs, Meets Quarterly)
- Occupancy Rates & Unit Sponsorship Programs
 - Occupancy: 96% & climbing
- Work Orders 196 opened/ 169 closed (second quarter)
 - UH Maintenance QR Code

■ Long-term Efforts:

- Facility Upgrades & Self-Service Actions
 - Major Upcoming Project(s): 12 total
 - Dorm Trends & Mitigation
- For more information, please contact 27SOCES.Dorm.Managers@us.af.mil

Cannon AFB Unaccompanied
Housing (UH) Dorm HUB



CAFB Work Order/Maintenance
Request



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Unaccompanied Housing Updates - Sendero



Opportunity: Improving Efficiency & Security

- **Current Efforts:**
 - **Vetting eligible Airmen**
 - Must be A1C with min 6 mos TOS, no derogatory issues, top tier room inspections and leadership approval
 - **Occupancy: 94%**
 - **Events (began 1 June):**
 - Welcome Brief, Cleaning Brief, Safety Brief
 - **Trends & Mitigation**
- **Long-term Efforts:**
 - **Major Upcoming Project(s):**
 - Security Systems upgrades
- **For more information, please contact**
27SOCES.Dorm.Managers@us.af.mil



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Opportunity: Providing Quality Childcare

■ Current Efforts:

- Hiring more Non-Appropriated (NAF) caregiving staff & advertising opportunities to open Family Child Care (FCC) homes
 - 29 NAF Direct Care staff have on-boarded since April
 - 85 children removed from the waiting list since April
 - Only have 1 FCC home...always looking for more
- New Mexico offers no-cost universal childcare regardless of the family's income

■ Long-term Efforts:

- Continue advertising CDC job opportunities to keep both CDCs fully staffed
- Continue soliciting interest for FCC homes to expand quality childcare (see next slide)

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Family Child Care (FCC) Opportunities



Opportunity: Providing Quality Childcare

- **What FCC Providers Do**
 - Provide nurturing, developmentally supportive child care on or off the installation while operating a professional home-based business.
- **Requirements**
 - Safe, age-appropriate space
 - Meets all safety standards
 - Completion of required training & background checks
- **Advantages & Incentives**
 - Flexible, home-based career
 - Ongoing training, resources, and support
 - Serve Cannon AFB families
 - Potential financial incentives
- **Contact**
 - Ms. Dekala Monroe 575-784-8676



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Access to Quality Education



Opportunities: Increasing installation visibility, access to special education providers, increasing gifted education resourcing, and improving chronic absenteeism

■ Recent Efforts:

- **Airshow Stem Hangar & TUDOS**
- **School Field Trips: Vega, TX, AABV, James Elementary**
- **STEM Days 2026: 29 stations/140 volunteers/over 1500 students/5 school districts & homeschool**

■ Current Efforts:

- **Back to School Activities**
- **Squadron Adoption Program; update trainings for 2026-27 school year**
- **Barry Steam Academy/Marshall 6th Grade Academy/Gattis Middle School yearly Anchored 4 Life Trainings completed**
- **2 MFLC positions available at BSA & Middle School**



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Opportunity: Increase learning/exploring STEM opportunities for local 5th graders

- **Location:** Cannon Air Force Base, New Mexico
- **Partnership:** Department of Defense STARBASE Program, Cannon Air Force Base, and Clovis Community College
- **Primary Audience:** 5th Grade Students
- **Service Area:** Curry and Roosevelt Counties
- **Program Focus:** STEAM Education and Career Exploration
- **Projected Annual Impact:** More than 1,000 students annually
- **Cost to Schools:** No cost to participating schools or students
- **STARBASE introduces students to high-demand career fields including:**
 - Aerospace, Aviation, Engineering, Computer Science, Robotics, Cybersecurity, Advanced Manufacturing



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Spouse Employment & License Portability



Opportunity: Strengthen support programs that empower military spouses to maintain career continuity and financial stability through PCS moves

■ Current Efforts:

- M&FRC provides 1:1 & group workshops for employment/education support for AD/Spouses/Significant others/civilians/veterans & partners with community resources
- NM supports expedited licensure for military spouses: www.rld.nm.gov/military-resources/
- Spouses can apply for reimbursement of certain expenses (re-licensure, re-certification, some small business costs) up to \$1,000, per PCS via Military Finance office or call M&FRC for additional resources/support (575-784-4228)
 - **Utilization: FY23 - \$537.05; FY24 - \$1256; FY25 - \$328; FY26 to date - \$425 (7 spouses total)**

■ Long-term Efforts:

- Continue educating & supporting spouses during PCS in/out of Cannon
- **Spring/Fall Career & Education Fair: 22-23 September**

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Access to Specialty Medical Care



Opportunities: Expand telehealth and network partnerships to bridge specialty care gaps, pharmacy support hours, access a broader regional network of providers

■ Current Efforts:

- NM passed physician licensure compact and medical malpractice reform Feb '26
- VIPRR (MHA/PHAs & some acute care) – **Contract Renewed**, Tele-Audiology, Tele-Neurology, Circuit Riders for Endocrinology, Developmental Peds, Child Psychiatry, & Rheumatology
- Special Optometry Manning Assist – requesting our 2nd AD position be filled with support from DHN Continental Director, MG Ryder, pending AFPC approval
- AFSOC OB/Postpartum Specialized Case Manager – **vacant as of 7 May – Women's Health RN took over responsibilities**

■ Long-term Efforts:

- Expanding Tele-medicine &/or rotating provider options w/in DoD/USAF network
- Working External Resource Sharing Agreement for ENT/GI for submission once permitted by DHA. PRMC is willing to support us with OR space/staff for these circuit riders.
- 5-county regional initiative to secure a 48-bed in-patient mental/behavioral health facility in Clovis; projected completion is Fall 2026 for Phase 1

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Medical Availability Updates



Opportunities: Expand telehealth and network partnerships to bridge specialty care gaps, pharmacy support hours, access a broader regional network of providers

Roosevelt General Hospital (RGH) in Portales

- Dermatology Nurse Practitioner; [in TriWest's database a/o 1 June 2026](#)
- New Orthopedic Surgeon (Part-time) 2 days a month
- Soft ICU opened Mid-December 2025

Plains Regional Medical Center (PRMC) in Clovis

- Now has [2](#) Cardiologists (includes interventional) and cardiology NP
- OB/GYN clinic with 8 providers (Perinatal Associates of NM sees clinic at this location)
- New MRI suite opened (faster and better images)
- New Nurse Practitioner added to the General Surgery team (a team of 6 providers)
- [Radiation Oncology / Hematology & Oncology services](#)
- [By the end of Summer '26 – 2 Psychiatrists and 3 Psychologists](#)
- [Wound Care Clinic opened 1 April 2026](#)

Positive Behavior Support

- [2 ABA Therapists](#)

LEGEND: [Blue = New](#) | Black = In work | 🌟 = STEADFAST Feedback



Patient & Family Partnership Council



■ **Potential PFPC Volunteer Members Should:**

- Understand & support the PFPC purpose & goals
- Be able to participate in collaborative efforts
- Have the time to participate in PFPC meetings
- Not have any financial or personal conflict of interest related to the MTF, its personnel, or the DoW
- Be eager to participate in meetings
- Preferably be able to advocate for others & bring others' experiences to meetings



Signup QR Code

■ **How to become a PFPB Volunteer Council Member:**

- Scan the QR Code & fill out your information
- You will receive an email within 5-7 business days detailing what is needed to become a member (NDA, Privacy Act Training, etc.)



PFPC/MTF Suggestion Tracker

Request	Open Date	OPR/OCR	Explanation	ECD
Pre-Surgery Class	Jan 26	IRON (Ms. Wedemeyer) / SGH(Lt Col Hurtt)	IRON PT Team have noticed inadequate pre/post-surgery instructions for AD patients and want to institute a standing pre-surgery class	Complete
Re-capture Newborn Exams	Jan 26	MDG	- Re-capture our newborn population and begin newborn exams for our newest Air Commandos - Provide scheduling instructions to our main delivering locations and through our Women's Health RN	Complete
Autism Care Instructions/FAQ	Sep 25	EFMP (Ms. Haman) / SGH (Lt Col Hurtt)	- Expand on Tricare's checklist/guide for initiating Autism care for parents & providers (especially off-base/Tricare Select) - RGH staff trained, PRMC training 30 April	Complete
TriWest Referrals	Sep 25	TOPA	- Accuracy of referrals continues to improve Continue monitoring and elevate ongoing or newly identified issues (i.e. Peds OT)	Dec 26

LEGEND: [Blue = New](#) | Black = In work | 🌟 = STEADFAST Feedback



Upcoming Events

Upcoming Events



**ROY WOOD JR.
COMEDY TOUR**
WITH WALTER CAMPBELL

JULY 24

**HARRY POTTER
MARATHON**
JULY 27 - 31



**CANON
CLASH
VIII**
**AUG
21-23**

**COLOR
RUN**
**JULY
25**



**BACK TO
SCHOOL
LOCK IN
AUG 7**

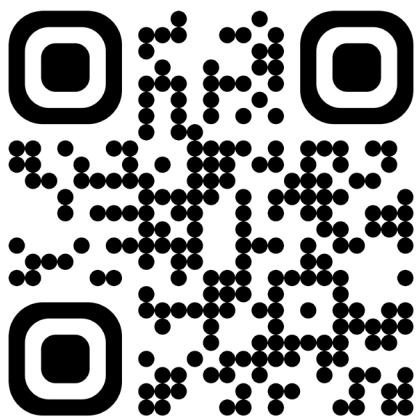




Cannon Happenings



Activity	Location	Event Date
First Friday - Stars, Stripes, and Smoke	Landing Zone	Fri, July 10 3 PM - 10 PM
Jackpot Bingo - \$1,000!	Landing Zone	Fri, July 17 5 PM - 8 PM
Free Car Care Class	Auto Skills	Sat, July 18 12 PM - 2 PM
White Water Rafting	ODR	Sat, July 18 All Day
Basic Financial Management	MFRC	Mon, July 20 1 PM - 3 PM
T-Ball Start Smart Camp	Youth Center	July 20 - July 23 5 PM - 6 PM
Plan My Move/ Relocation Assistance	MFRC	Tues, July 21 1 PM - 3 PM
Security Forces K9 Demonstration	Library	Thurs, July 23 10 AM
Roy Wood Jr Comedy Show	Landing Zone	Fri, July 24 5 PM
5K Color Run	Fitness	Sat, July 25 8 AM
Harry Potter Movie Marathon	TSL	July 27 - July 31 5 PM - 9 PM
Trivia - Harry Potter Themed	TSL	Thurs, July 30 5:30 PM - 7 PM
Final Friday - Harry Potter Bingo	Comm Center	Fri, July 31 5 PM
First Friday - Back to School	Landing Zone	Fri, August 7 3 PM - 10 PM
Carlsbad Caverns	ODR	Sat, August 8 All Day
Back to School Lock In	Youth Center	Sat, August 15 7 PM - 7 AM
Cannon Clash VIII - eSports	Comm Center	Fri, August 21 - Sun, Aug 23
Final Friday - Lego Bingo	Comm Center	Fri, August 28 5 PM



Check out CannonForce.com for more details.

Visit us at 27CannonForce on Facebook or CannonForce on Instagram to stay up to date on all things FSS!



Q&A Time



**Please state your name, associated organization when speaking
& mute device when not speaking**

AAFES Special Presentation





Next QoL Council: 14 Oct 26, LZ 1000-1130



27 SOW/CC and CCM Closing Remarks



Thank you for joining us!

Feel free to join us for lunch here in the LZ!

Hold the Line...STEADFAST!